

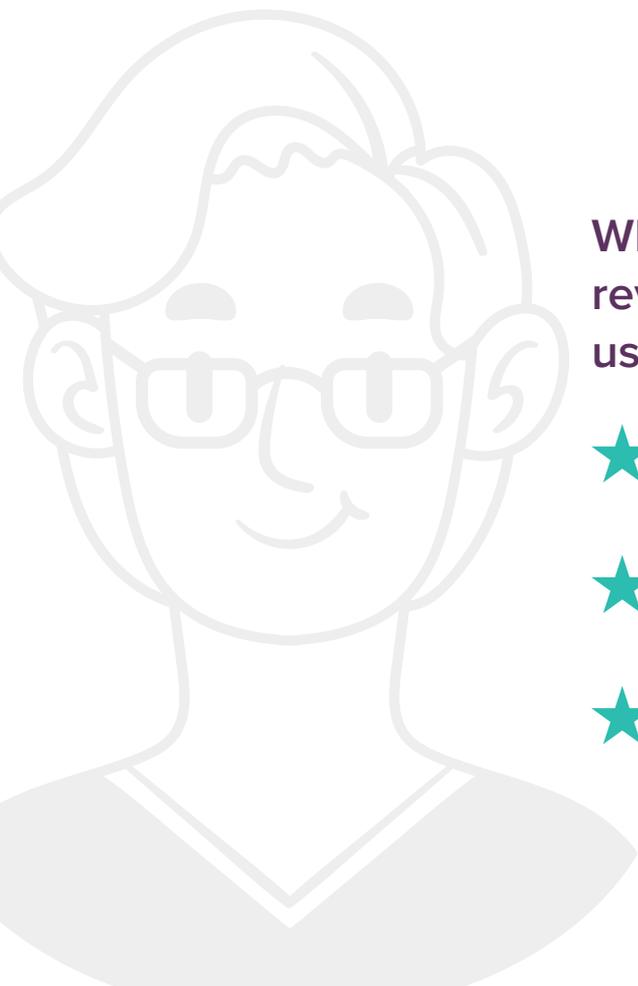
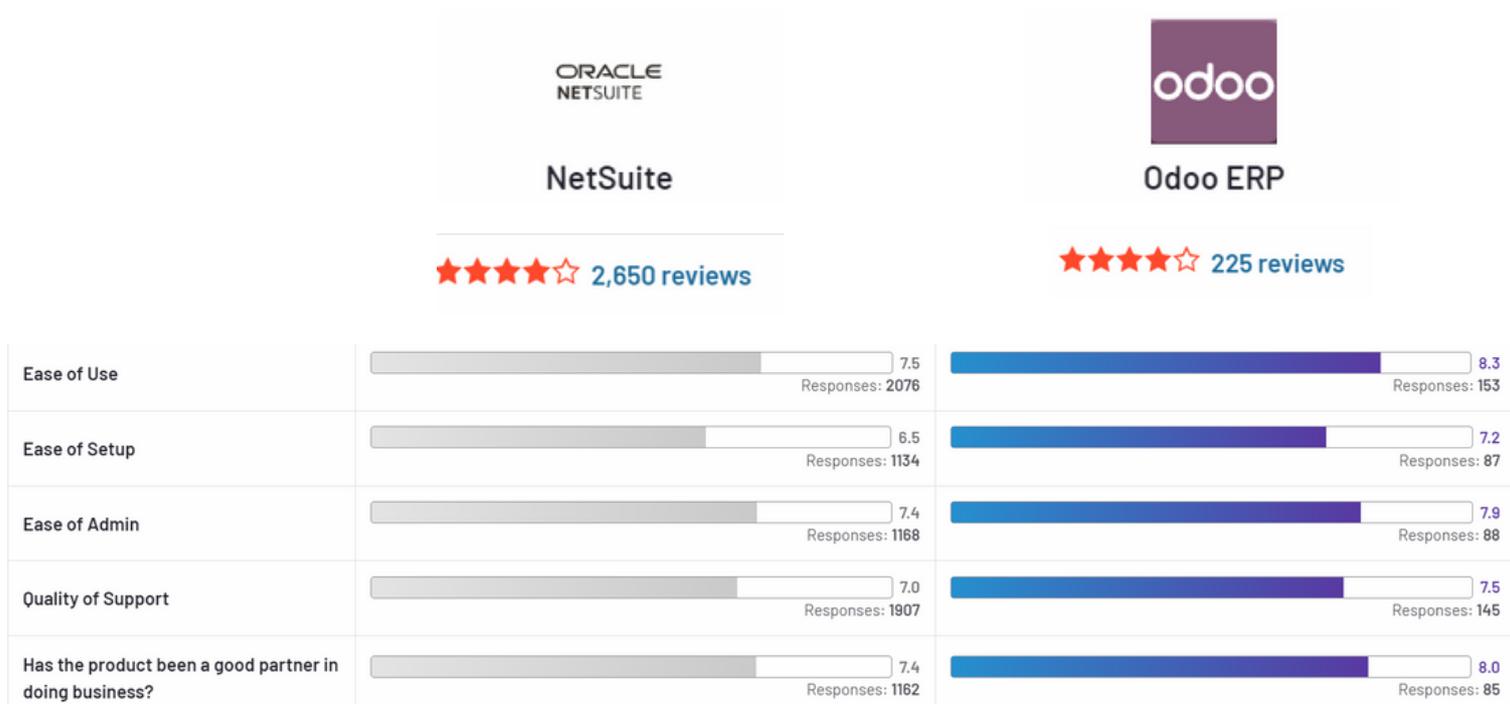
G2 User Satisfaction Ratings 2023

odoo

vs

ORACLE
NETSUITE

G2 User Satisfaction Ratings Comparison



When assessing the two solutions, reviewers found Odoo ERP easier to use, set up, and administer.

- ★ Reviewers felt that Odoo ERP meets the needs of their business better than NetSuite.
- ★ When comparing quality of ongoing support, reviewers felt that Odoo ERP is the preferred option.
- ★ For feature updates and roadmaps, our reviewers preferred the direction of Odoo ERP over NetSuite.

User Satisfaction Ratings Comparison

ORACLE
NETSUITE

NetSuite



Odoo ERP

General Ledger For Accounting Software

Feature	NetSuite	Odoo ERP
Journal Entries	8.5 Responses: 958 Verified Feature	8.6 Responses: 42 Verified Feature
Tags / Dimensions	7.8 Responses: 693 Verified Feature	8.0 Responses: 39 Verified Feature
Audit Trail	8.4 Responses: 883 Verified Feature	7.9 Responses: 35 Verified Feature

Accounting for Discrete ERP Software

Feature	NetSuite	Odoo ERP
Chart of Accounts	8.9 Responses: 51 Verified Feature	8.8 Responses: 22 Verified Feature
AP Automation	7.9 Responses: 43 Verified Feature	8.6 Responses: 20 Verified Feature
AR Automation	7.9 Responses: 42 Verified Feature	9.0 Responses: 18 Verified Feature
Journal Entries	8.5 Responses: 48 Verified Feature	8.2 Responses: 19 Verified Feature
Tags & Dimensions	8.2 Responses: 37 Verified Feature	8.9 Responses: 19 Verified Feature
Cash Management	7.9 Responses: 37 Verified Feature	8.7 Responses: 20 Verified Feature
Payment Batches	8.3 Responses: 32 Verified Feature	9.0 Responses: 12 Verified Feature
Payments Scheduling	8.5 Responses: 32 Verified Feature	8.3 Responses: 11 Verified Feature
Payment Settlements	7.9 Responses: 32 Verified Feature	9.0 Responses: 10 Verified Feature
Payment Methods	8.0 Responses: 38 Verified Feature	9.3 Responses: 12 Verified Feature

ORACLE
NETSUITE

NetSuite



Odoo ERP

Accounting for ERP Systems

Feature	NetSuite Score	NetSuite Responses	Odoo ERP Score	Odoo ERP Responses
AP Automation	7.5	177	8.4	44
AR Automation	7.7	168	8.6	42
Audit Trail	8.3	216	8.5	46
Budgeting / Forecasting	7.2	184	8.1	43
Collections Automation	7.4	141	8.1	38
Financial Statements	8.2	231	8.3	51
Invoice Customization	8.1	226	8.2	53
Journal Entries	8.4	230	8.7	49
Monitor Cash Positions	7.9	174	8.5	42
Multi-Entity / Consolidation	8.1	177	8.4	42
Payment Processing	7.9	194	8.4	47
Recognition Rules	7.8	158	8.6	39
Reconciliations	7.9	202	8.3	47
Tags / Dimensions	7.8	151	8.5	47
Payments Scheduling	8.0	128	8.9	33
Payment Batches	8.0	134	8.8	32
Payment Settlements	7.8	132	8.6	36
Payment Methods	8.0	155	8.8	35

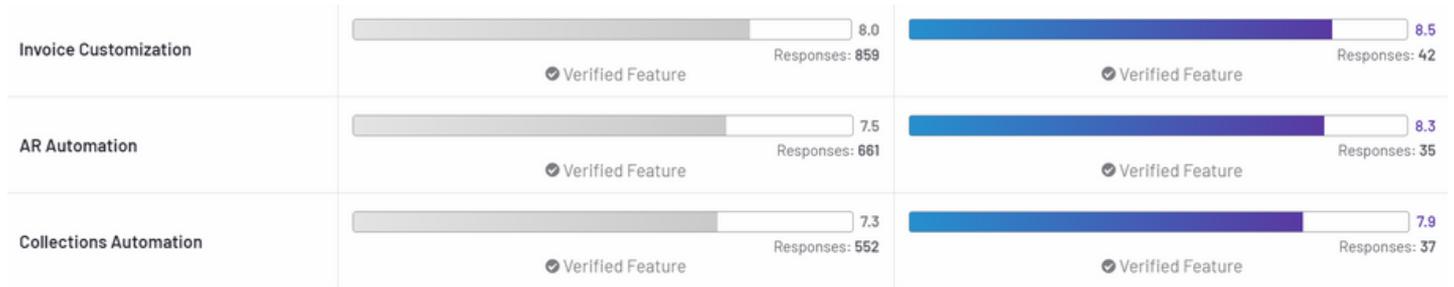
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NETSUITE

NetSuite

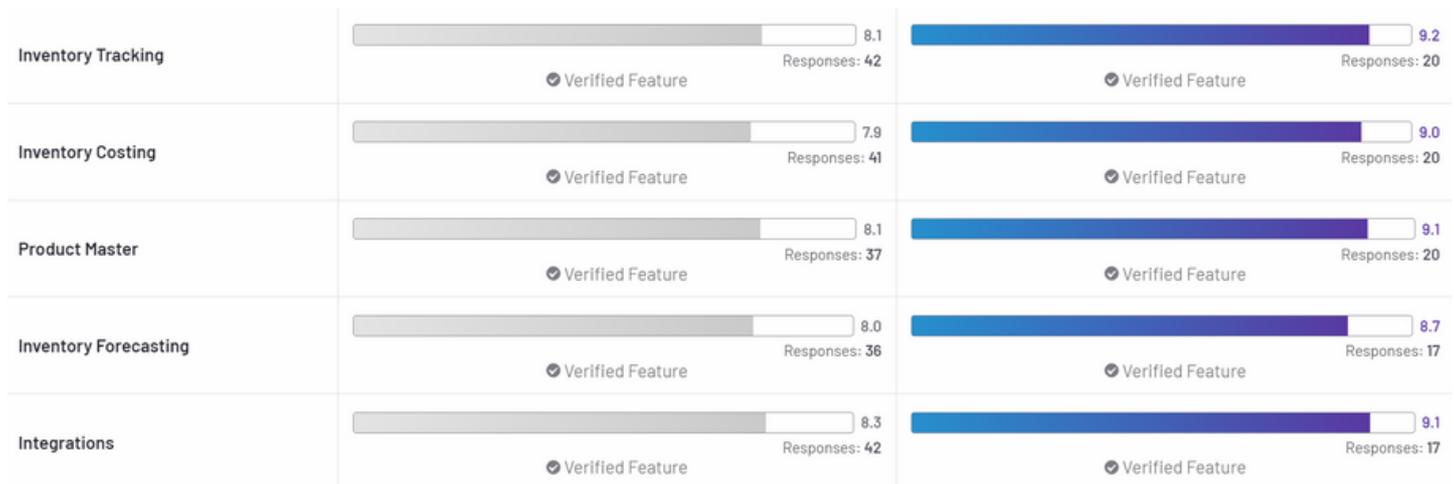


Odoo ERP

Accounts Receivable for Accounting Software



Inventory & Warehouse for Discrete ERP Software



ORACLE
NETSUITE

NetSuite



Odoo ERP

Back Office for ERP Systems

Allocation	<p>7.9 Responses: 166 Verified Feature</p>	<p>8.5 Responses: 37 Verified Feature</p>
Asset Register	<p>7.7 Responses: 154 Verified Feature</p>	<p>8.3 Responses: 31 Verified Feature</p>
Lean Management	<p>7.7 Responses: 97 Verified Feature</p>	<p>8.4 Responses: 35 Verified Feature</p>
Maintenance	<p>7.7 Responses: 134 Verified Feature</p>	<p>8.3 Responses: 40 Verified Feature</p>
Organization Management	<p>7.9 Responses: 137 Verified Feature</p>	<p>8.6 Responses: 40 Verified Feature</p>
Payroll	<p>7.6 Responses: 89 Verified Feature</p>	<p>8.4 Responses: 32 Verified Feature</p>
Portfolio Mix	<p>7.7 Responses: 79 Verified Feature</p>	<p>8.5 Responses: 27 Verified Feature</p>
Purchase Orders	<p>8.3 Responses: 222 Verified Feature</p>	<p>9.0 Responses: 50 Verified Feature</p>
Requisition	<p>7.9 Responses: 139 Verified Feature</p>	<p>9.0 Responses: 37 Verified Feature</p>
Shift Scheduling	<p>8.4 Responses: 64 Verified Feature</p>	<p>8.3 Responses: 27 Verified Feature</p>
Sourcing	<p>8.1 Responses: 99 Verified Feature</p>	<p>8.6 Responses: 34 Verified Feature</p>
Status	<p>8.2 Responses: 132 Verified Feature</p>	<p>8.5 Responses: 28 Verified Feature</p>
Time & Attendance Tracking	<p>8.0 Responses: 80 Verified Feature</p>	<p>8.4 Responses: 33 Verified Feature</p>
Warranty Management	<p>8.0 Responses: 77 Verified Feature</p>	<p>8.3 Responses: 22 Verified Feature</p>

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NetSuite



Odoo ERP

Accounts Payable for Accounting Software

AP Automation		
Payment Processing		
Purchase Orders		

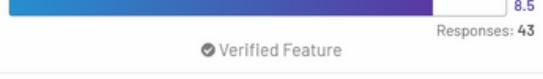
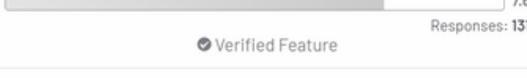
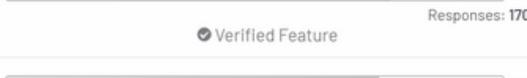
Purchasing for Discrete ERP Software

Demand		
Purchase Orders		
In Transit		
Receiving		

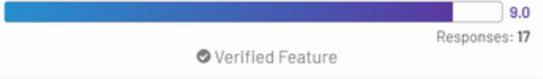
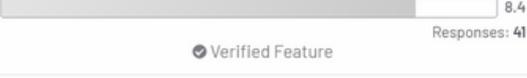
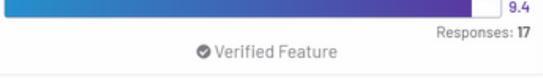
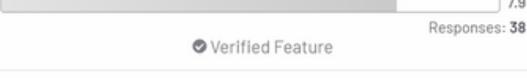
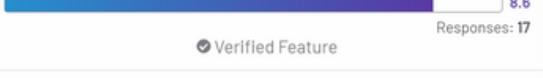
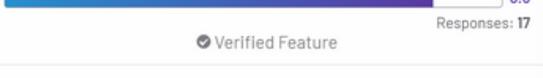
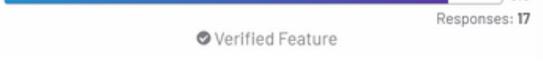
Front Office for ERP Systems

ATP		
Checkout Process		
Configuration Rules		
Contact & Account Management		
Customer Portal		

Front Office for ERP Systems

Field Service Booking	 <p>7.8 Responses: 67 Verified Feature</p>	 <p>9.0 Responses: 27 Verified Feature</p>
Field Service Dispatch	 <p>7.9 Responses: 67 Verified Feature</p>	 <p>8.7 Responses: 25 Verified Feature</p>
Product & Price List Management	 <p>7.8 Responses: 141 Verified Feature</p>	 <p>8.9 Responses: 42 Verified Feature</p>
Product Catalog	 <p>7.5 Responses: 125 Verified Feature</p>	 <p>8.5 Responses: 43 Verified Feature</p>
Promotions and Discounts	 <p>7.6 Responses: 131 Verified Feature</p>	 <p>9.0 Responses: 34 Verified Feature</p>
Quote & Order Management	 <p>8.0 Responses: 166 Verified Feature</p>	 <p>8.9 Responses: 44 Verified Feature</p>
Returns / Refunds	 <p>7.7 Responses: 170 Verified Feature</p>	 <p>9.0 Responses: 37 Verified Feature</p>
Storefront Design Tools	 <p>7.5 Responses: 78 Verified Feature</p>	 <p>8.4 Responses: 31 Verified Feature</p>
Territory & Quota Management	 <p>7.5 Responses: 93 Verified Feature</p>	 <p>8.8 Responses: 29 Verified Feature</p>
Tickets	 <p>7.6 Responses: 95 Verified Feature</p>	 <p>8.7 Responses: 31 Verified Feature</p>
Visual Configuration	 <p>7.7 Responses: 120 Verified Feature</p>	 <p>8.7 Responses: 33 Verified Feature</p>

Sales & Marketing for Discrete ERP Software

Customer Master	 <p>8.3 Responses: 38 Verified Feature</p>	 <p>9.2 Responses: 19 Verified Feature</p>
ATP	 <p>8.1 Responses: 26 Verified Feature</p>	 <p>9.0 Responses: 17 Verified Feature</p>
Order History	 <p>8.4 Responses: 41 Verified Feature</p>	 <p>9.4 Responses: 17 Verified Feature</p>
Returns	 <p>7.9 Responses: 38 Verified Feature</p>	 <p>8.6 Responses: 17 Verified Feature</p>
Credit Limits	 <p>8.4 Responses: 38 Verified Feature</p>	 <p>8.6 Responses: 17 Verified Feature</p>
Pricing & Discounts	 <p>7.9 Responses: 40 Verified Feature</p>	 <p>8.9 Responses: 17 Verified Feature</p>

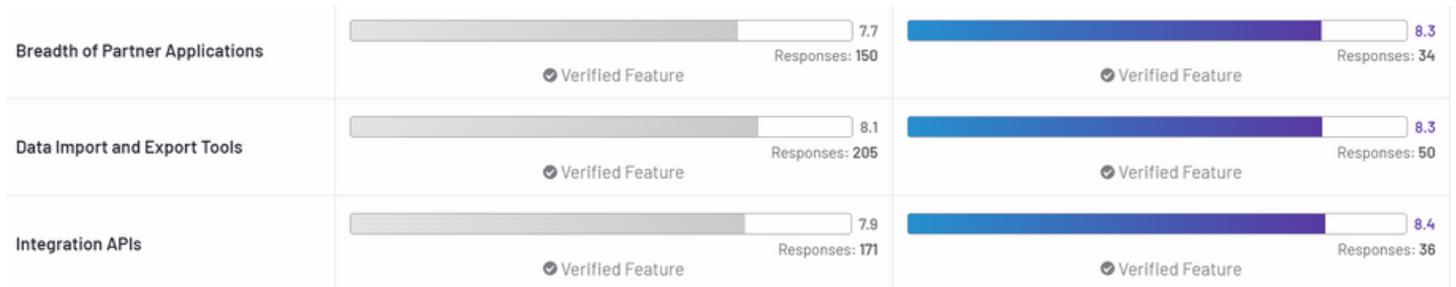
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NetSuite

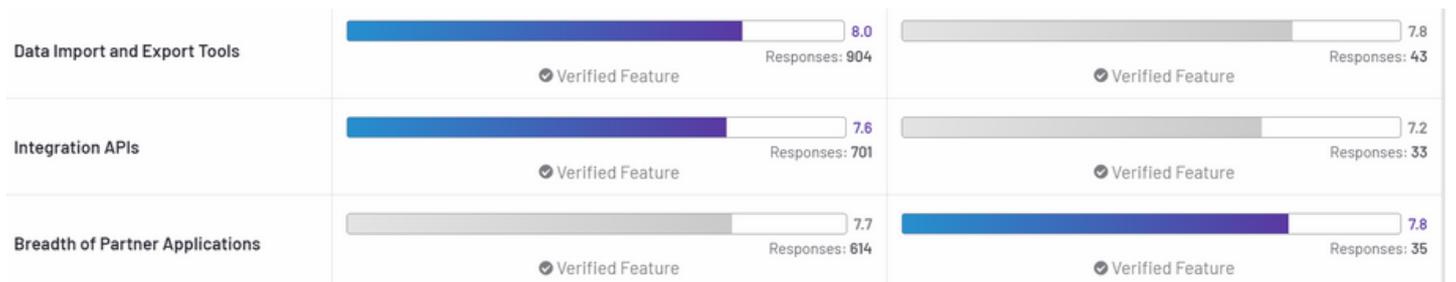


Odoo ERP

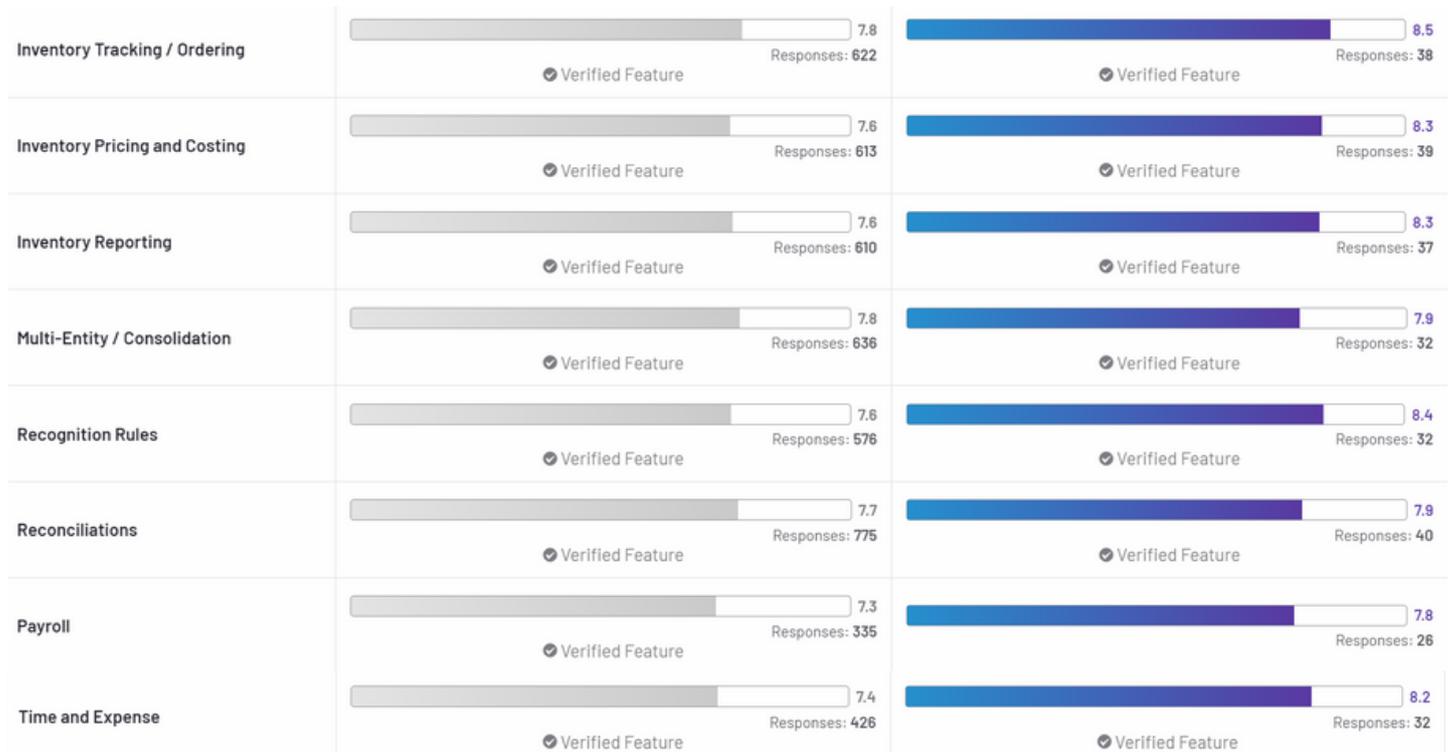
Integration for ERP Systems



Integration for Accounting Software



Other Functionality for Accounting Software



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NetSuite



Odoo ERP

Manufacturing for Discrete ERP Software

Module	NetSuite Score	NetSuite Responses	Odoo ERP Score	Odoo ERP Responses
WIP	7.9	23	8.9	17
Work Orders	8.3	26	8.7	17
MRP	8.5	23	9.0	18
BOM	8.1	27	8.9	18
MPS	8.2	21	8.9	17
Shop Floor	8.5	19	8.5	17



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NetSuite



Odoo ERP

Logistics for ERP Systems

Feature	NetSuite Score	NetSuite Responses	Odoo ERP Score	Odoo ERP Responses
Centralized Inventory Database	8.0	158	9.0	42
In Transit	7.6	132	8.9	31
Inventory Forecasting	7.5	132	8.8	38
Inventory Pricing and Costing	7.7	171	8.5	45
Inventory Reporting	7.8	183	8.8	44
Inventory Tracking / Ordering	7.8	172	8.6	43
Picking Methods	7.8	130	8.8	36
Picking Planning	7.7	119	8.9	35
Receiving	8.1	171	9.1	41
Shipping Options	7.8	146	8.8	37

Reporting & Analytics for Accounting Software

Feature	NetSuite Score	NetSuite Responses	Odoo ERP Score	Odoo ERP Responses
Financial Statements	8.2	927	7.8	40
Custom Reporting	7.9	953	7.5	40
Budgeting / Forecasting	7.2	640	7.6	29
Dashboards	7.8	908	7.9	41

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NETSUITE

NetSuite



Odoo ERP

Reporting & Analytics for ERP Systems

Custom Reporting		
Dashboards		
Integration		

Quality Management for Discrete ERP Software

Inspections		
Rework		
Waste		
Defects		

Platform for ERP Systems

Customization		
Internationalization		
Output Document Generation		
Performance and Reliability		
User, Role, and Access Management		
Workflow Capability		

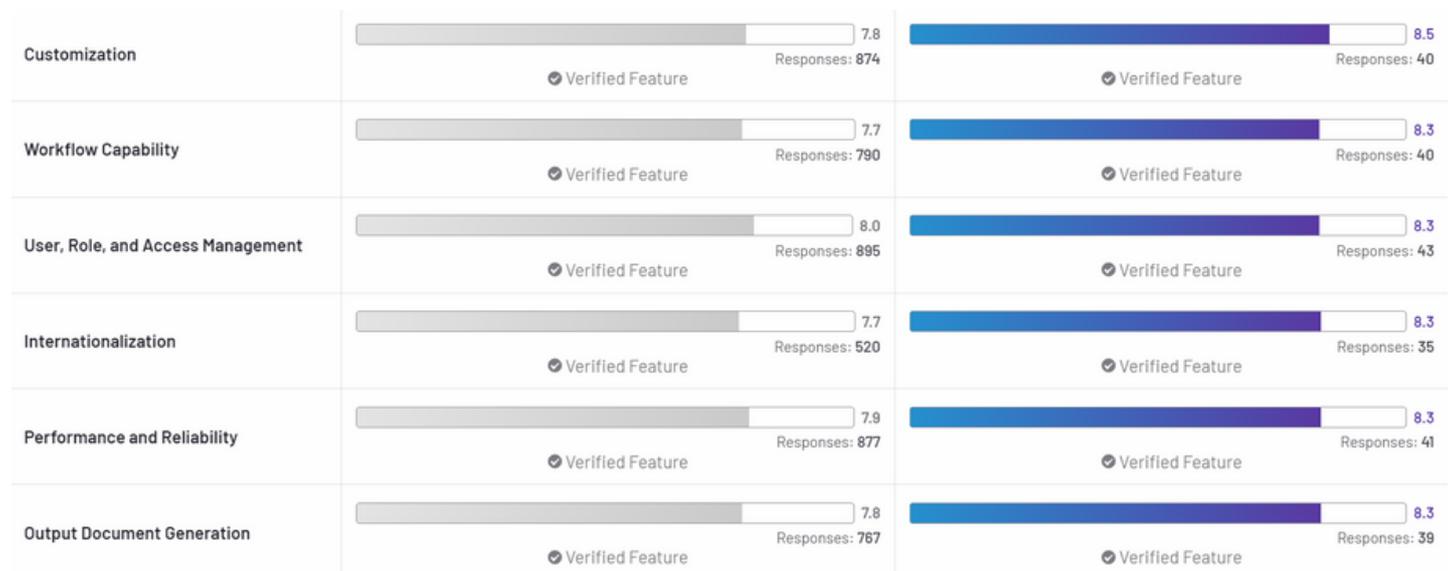
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Odoo ERP

Platform for Accounting Software



Distribution for Discrete ERP Software



Production for ERP Systems



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Odoo ERP

Production for ERP Systems

Inspections	<p>7.5 Responses: 86 Verified Feature</p>	<p>8.9 Responses: 28 Verified Feature</p>
Manage Resources	<p>7.7 Responses: 101 Verified Feature</p>	<p>8.6 Responses: 30 Verified Feature</p>
MPS	<p>7.7 Responses: 76 Verified Feature</p>	<p>8.7 Responses: 26 Verified Feature</p>
MRP	<p>7.5 Responses: 85 Verified Feature</p>	<p>8.5 Responses: 35 Verified Feature</p>
Production Plans	<p>7.7 Responses: 88 Verified Feature</p>	<p>8.7 Responses: 30 Verified Feature</p>
Rework	<p>7.7 Responses: 83 Verified Feature</p>	<p>9.0 Responses: 28 Verified Feature</p>
Shop Floor	<p>7.9 Responses: 72 Verified Feature</p>	<p>8.8 Responses: 26 Verified Feature</p>
Waste	<p>7.6 Responses: 83 Verified Feature</p>	<p>8.7 Responses: 27 Verified Feature</p>
WIP	<p>7.7 Responses: 97 Verified Feature</p>	<p>8.8 Responses: 27 Verified Feature</p>

HR for Discrete ERP Software

Payroll	<p>8.4 Responses: 19 Verified Feature</p>	<p>9.6 Responses: 14 Verified Feature</p>
Workforce Management	<p>8.3 Responses: 22 Verified Feature</p>	Feature Not Available
Time & Attendance	<p>8.2 Responses: 17 Verified Feature</p>	<p>9.5 Responses: 13 Verified Feature</p>

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Odoo ERP

Cash Flow for Accounting Software

Track Cash Flow	 7.8 Responses: 276 Verified Feature	 8.3 Responses: 30 Verified Feature
Income and Expenses	 8.3 Responses: 377 Verified Feature	 8.6 Responses: 29 Verified Feature
File Exports	 8.3 Responses: 377 Verified Feature	 8.7 Responses: 35 Verified Feature

Generative AI for ERP Systems

Text Generation	 5.6 Responses: 11	Not enough data available
Text Summarization	 5.6 Responses: 11	Not enough data available

Budgeting & Forecasting for Accounting Software

Budgeting / Forecasting	 7.2 Responses: 640 Verified Feature	 7.6 Responses: 29 Verified Feature
Data Import	 8.0 Responses: 376 Verified Feature	 8.5 Responses: 32 Verified Feature
Versioning	 7.7 Responses: 221 Verified Feature	 8.2 Responses: 24 Verified Feature
Historical Data	 7.9 Responses: 347 Verified Feature	 8.0 Responses: 29 Verified Feature

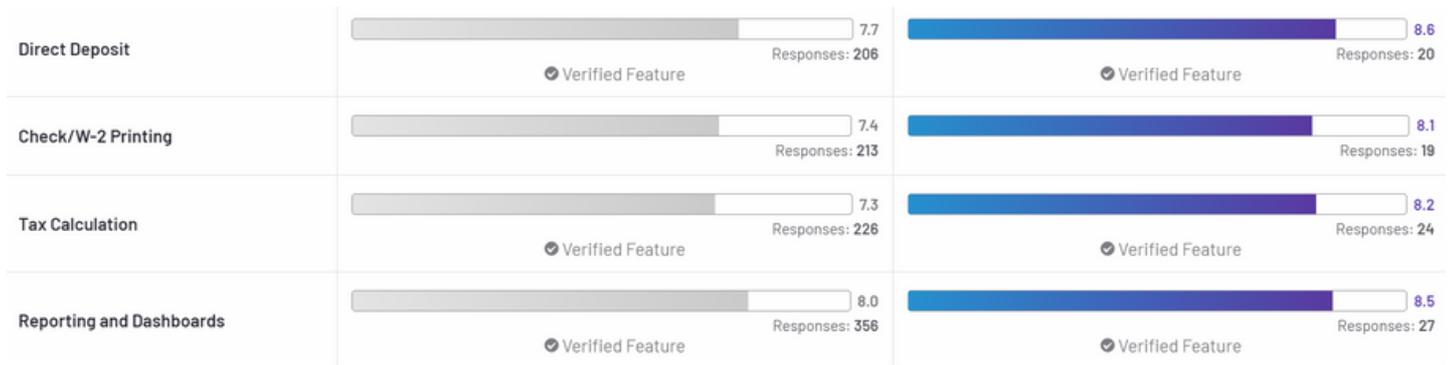
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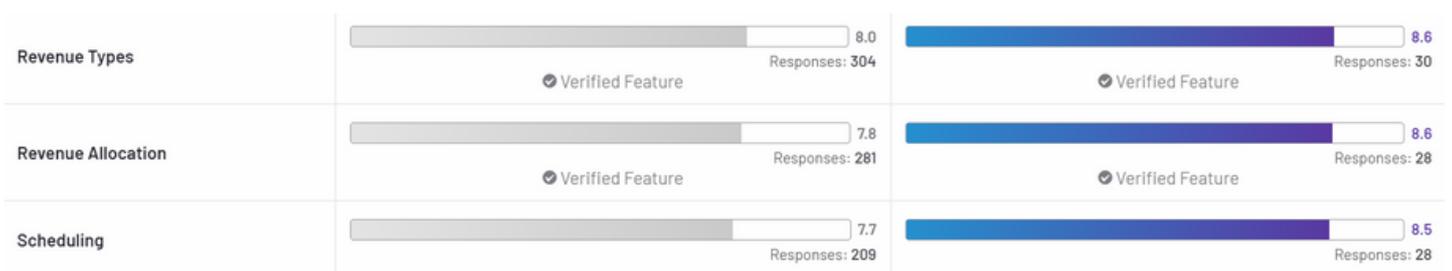


Odoo ERP

Payroll for Accounting Software



Revenue for Accounting Software



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